



LOK SATTA
People Power

Setting Minimum Standards for Service Delivery in Rural Areas

22nd – 23rd April 2005 – ASCI

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LOK SATTA

*It takes no compromise to give people their rights.....it
takes no money to respect the individual”*

- Harvey Milk

District – Size and Diversity

- A mid-sized district in India is larger than 80 nations in the world
- A district is far more diverse and complex than most countries

Inadequate Social Sector Spending

- Education – only 3.2% GDP
- Functional literacy 30-40%
- Crisis of higher education
- Healthcare – only 0.9% of GDP
- Population growth rates still too high 1.94%

Inadequate Social Sector Spending

Country	PE on Education as % of GDP	PE on Health as % of GDP
United Kingdom	4.5	5.9
Germany	4.6	8.0
United States	4.8	5.8
OECD	5.2	8.1
India	3.2	0.9

Is Money the issue?

Sanitation

- 140 million toilets needed
- Cost: Rs 35000 crores
- Equals just 20 days' expenditure

School Education

- 1.6 million class rooms needed
- Capital cost : Rs 16,000 crores – 9 days' govt. expenditure
- Recurring expenditure : Rs.8000 crores – 5 days' govt. expenditure

Governance at a Glance

- Governments spend Rs. 2000 crores every day
- Out of 27 million organized workers, government employs 70%
- Fiscal deficit (Union and States) remains at 10% GDP
- 50% Union tax revenues go towards interest payment

Basic Services for Discussion

- Education
- Healthcare
- Justice system
- Regulatory systems (certificates, etc.,)
- Police and crime investigation
- Minimum needs

Broad Issues

- Expenditure and outputs vs outcomes
- Choice
- Competition
- Measurable, time-bound outcomes
- Local accountability
- Transparency
- Local ownership
- Accountability

Certain Approaches

- Education: Alter the nature of demand
- Health: Entitlements, choice and competition
- Justice system: Local courts
- Regulatory services: Citizens' charters

Need for a Shift

- From delivery to entitlement
- From expenditure to outcome measurement
- From monopoly to choice and competition
- From authority to accountability
- From general administration to sector-specific approaches
- From vertical silos to integration

“Strategy without tactics is the slowest route to victory. Tactics without strategy is the noise before defeat ”

- *Sun Tzu*